

This network consists of over 45,000 pharmacies nationwide. If beneficiaries have another health insurance plan that includes pharmacy coverage, they cannot use this network of pharmacies. The advantage is that they need only pay their cost share for the medication (after their outpatient deductible has been met) and there are no claims for them to file. Information can be obtained on local pharmacies in specific areas that are a part of the network of pharmacies by calling the number below or going to our website and following the instructions listed below.

Phone: 1-800-880-1377
Website: www.va.gov/hac
Click on “For Beneficiaries”

Select the “Pharmacy Benefits” link under the CHAMPVA program.

A paragraph will appear entitled, “Pharmacies That Accept CHAMPVA”, go to the end of the paragraph and click on “Pharmacy Network”.

A page will appear with several boxes requesting information necessary to locate a network pharmacy.

Follow the instructions on the page to get a list of pharmacies in or near a particular ZIP code that participates.

During 2007, expect some changes to the pharmacy program to include more network pharmacies and a specific pharmacy identification card.



The Spina Bifida Health Care Program provides benefits to the children of Vietnam veterans (and veterans who served along the Korean DMZ between September 1, 1967 and August 31, 1971) diagnosed with spina bifida. The Children of Women Vietnam Veterans Program provides benefits to children of female Vietnam veterans when the children are diagnosed with one or more covered birth defects. In both programs, the determination of eligibility is made by the VA Regional Office in Denver, CO. Under these programs, VA assumes financial responsibility for medical services and supplies related to the treatment of the covered condition, including complications and associated conditions.

| Spina Bifida | CWVV |
|--------------|--|
| Address | Spina Bifida Health Care OR Children of Women Vietnam Veterans Health Administration Center PO Box 65025 Denver, CO 80206-9025 |
| Email | www.va.gov/hac/contact Select Spina Bifida or CWVV |
| Telephone | 1-888-820-1756 |
| FAX | (303) 331-7807 |
| Website | www.va.gov/hac |

VISN SUPPORT

The VA National Diagnostic Related Group (DRG) Recovery Audit Contract

This HAC-managed program was established to recover past payments for erroneous or incorrectly billed hospital care. The HAC recoups the revenue from medical service providers and their billing agents through the use of a contract, and returns the funds to the VHA for use in the treatment of veterans.

Administration of the Preferred Pricing Program (PPP).

This HAC managed program is a nation wide arrangement with a contractor that allows the VHA to share in savings available through established managed care networks.

VHA FIELD SUPPORT

The HAC provides field support in the form of human resources, logistics/contracting, financial/budgetary management and oversight and visual information/graphic art services to various Chief Business Office Directorates and offices, VA Medical Centers and the VA Central Office. Our expertise in these critical areas has made the HAC a sought after source of professional support.



Department of Veterans Affairs
Health Administration Center
PO Box 65020
Denver, Colorado 80206-9020



Department of Veterans Affairs
Health Administration Center

Health Administration Center

Programs For Veterans, Their Families and VHA Organizations



FOR VETERANS



Veterans seeking medical care at VA expense generally receive their care in VA facilities. Sometimes medically necessary services are unavailable or cannot be economically provided in VA facilities. Then, care in the community may be authorized for those veterans who meet the eligibility requirements. The Fee (or non-VA Care) Program manages the requests and processes the claims for these non-VA services.

| Fee / Non-VA Care | |
|-------------------|--|
| Contact | You may contact the Fee Program Office at the nearest VA Medical Center for information about requests for non-VA care at VA expense |
| Website | www.va.gov/hac/nonva/nonva.asp |



Foreign Medical Program (FMP) is a health care benefits program designed for US veterans with VA-rated service-connected conditions who are residing or traveling abroad (Philippines excluded). Under FMP, VA assumes payment responsibility for certain necessary medical services associated with the treatment of those service-connected conditions.

| Foreign Medical Program | |
|-------------------------|--|
| Address | Foreign Medical Program PO Box 65021 Denver, CO 80206-9021 |
| Email | www.va.gov/hac/contact Select Foreign Medical Program |
| Telephone | (303) 331-7590 |
| FAX | (303) 331-7804 |
| Website | www.va.gov/hac |

FOR DEPENDENTS



The Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) is a health care benefits program for: 1) dependents of veterans who have been rated by the VA as having a permanent and total disability; 2) survivors of veterans who died from VA-rated service-connected conditions, or who at the time of death, were permanently and totally disabled from a VA-rated service-connected condition; and 3) survivors of persons who died in the line of duty and not due to misconduct and not otherwise entitled to benefits under DoD's TRICARE program. Under CHAMPVA, VA shares the cost of covered health care services and supplies with eligible beneficiaries.

Some VA Medical Centers and clinics accept CHAMPVA beneficiaries for treatment through the CHAMPVA Inhouse Treatment Initiative (CITI). This care is at no cost to the beneficiary, however participation is

up to each individual facility. Please contact our customer service center to find out the availability of this program in your area.

Due to the similarity between CHAMPVA and TRICARE (a program administered by the Department of Defense for military retirees as well as families of active duty, retired, and deceased service members), the two programs are easily and often mistaken for each other. Please note that CHAMPVA is separate from TRICARE and that there are distinct differences between them.

| CHAMPVA | |
|-----------------|--|
| Inquiry Address | CHAMPVA PO Box 65023 Denver, CO 80206-9023 |
| Claims Address | CHAMPVA PO Box 65024 Denver, CO 80206-9024 |
| Email | www.va.gov/hac/contact Select CHAMPVA |
| Telephone | 1-800-733-8387 |
| FAX | (303) 331-7804 |
| Website | www.va.gov/hac |



CHAMPVA SUPPLEMENTAL INSURANCE INFORMATION

CHAMPVA does not endorse one policy over another. Information on supplemental insurance is available from Federal Publishing at www.federalpublishing.com or call: 1-800-613-6997. Federal Publishing is not affiliated with the government and we do not endorse their products or services.



Meds by Mail is a voluntary service which provides a safe, easy, and cost-free way for eligible CHAMPVA beneficiaries to receive non-urgent maintenance medications delivered right to your door.

CHAMPVA beneficiaries who have prescription drug coverage under another health insurance plan are not eligible to use Meds by Mail.

| Meds by Mail (MbM) | |
|---|---|
| Address (West)  | Meds by Mail (MbM) PO Box 20330 Cheyenne, WY 82003-7008 |
| Telephone (West) | 1-888-385-0235 |
| Address (East)  | Meds by Mail (MbM) VISN 7/Dublin PO Box 9000 Dublin, GA 31040-9000 |
| Telephone (East) | 1-866-299-7389 |
| Email | meds.mail@va.gov |
| Program Questions | 1-800-733-8387 |
| Website | www.va.gov/hac |

Retail Network Pharmacy

Our network of pharmacies has been established so that our beneficiaries can easily find a pharmacy that will electronically submit their claim to the Health Administration Center (HAC) for processing, while only charging the beneficiary their cost share amount (25% of the total cost).